

The KINGDOM Connection

March 2025

A message from the CEO

I think by now we all know that fiber delivers the fastest speeds around. But speed alone isn't enough; reliability is just as important. A fast connection doesn't do us any good if we can't use it when we need it most. That's where buried fiber makes all the difference. Buried fiber internet is the gold standard for speed, reliability, and future-proof connectivity. Unlike other technologies that can slow down during peak hours or be disrupted by weather, our underground fiber network is protected from ice, wind, and storms that can bring down overhead lines. That means minimal downtime and a rock-solid connection when it matters most.

All of us here at Kingdom are very proud of our 100% fiber network. Not all Internet services are the same, and we've spent years building a network that our members can count on. By investing in fiber, we've created a service that's built for the long haul—fast, reliable, and ready for the future.

Kingdom Telephone believes in doing it right the first time. Our members expect the best, and buried fiber delivers the most reliable, long-lasting Internet connection available. This dedication is what makes Kingdom the premium fiber provider in Callaway county.

Reconnect 3 Update

Last quarter, I shared how thrilled we were to finally clear the environmental study for our ReConnect 3 project, which will bring fiber internet to parts of Audrain and Montgomery counties. Well, the excitement continues—we officially broke ground on the project just before the end of the year! Construction is now underway, with crews working in two separate areas as part of Phase One. This is a massive undertaking, spanning 475 square miles of rural Missouri, and it will keep us busy for the next four years. We're eager to bring fast, reliable fiber internet to these communities and will continue to keep you updated as we make progress!



Broadening our Borders

Some of Kingdom's long time neighbors are coming into the fold. Recently, we've expanded our network to include McKittrick, Youngers, Pinnacle Lake, and a segment of Tree Farm Road near High Hill. These areas now have access to the same dependable, underground fiber that serves the rest of our network, ensuring strong connectivity regardless of the weather. As we continue to grow, our goal remains the same—delivering the best possible service to the communities we serve.

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Fresh Faces in 2024

Great people make all the difference. That's why we're thrilled to introduce the newest additions to our team! This year, we've welcomed four talented individuals who have already hit the ground running, bringing enthusiasm, dedication, and a commitment to excellent service.

Brittany Montcalm has joined us as our Executive Assistant, playing a crucial role in keeping our operations running smoothly. Her attention to detail and organizational skills help ensure that everything behind the scenes stays on track.

Casey Bishop joined the team as a Customer Service Representative, bringing a friendly and knowledgeable presence to our front lines. She's here to make sure our customers receive the outstanding support they deserve.

Nick Jensen is our newest Outside Plant Installer & Repairer, ensuring our network remains strong and reliable. His technical skills and dedication to top-quality service help keep our customers connected.

Bree Prater rounds out our new hires as our Sales and Marketing Coordinator, helping to spread the word about our services and connect with customers in meaningful ways. She's already making an impact with fresh ideas and a passion for growing our brand and connecting with our members.

These new hires are a direct response to the incredible growth we're experiencing. As we continue expanding our service area and welcoming more customers, having the right people in place is essential. Brittany, Casey, Nick, and Bree have quickly become integral members of our team, seamlessly integrating with our existing crew.

We are proud of the hardworking team we have built and excited about what the future holds. Please join us in welcoming our newest team members—they're a big part of what makes Kingdom Telephone and Phynx Fiber the best choice for connectivity!

Warm regards,



Caleb Pashia

CEO/General Manager

Kingdom Telephone Company



Left to right
Brittany Montcalm, Casey Bishop,
Nick Jensen, and Bree Prater

UPGRADE

Upgrade your communication experience with Kingdom Telephone. Enjoy faster, more reliable service designed to keep you connected to what matters most—family, friends, and work. With seamless call quality, swift internet speeds, and friendly local support, Kingdom Telephone is your gateway to modern connectivity and peace of mind. Take the next step today, and discover the difference that a trusted, customer-focused provider can make.

Kingdomtelco.com

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